

AKA helps and empowers people to live life after a devastating, traumatic injury. We promise to listen, nurture and guide as their happiness and wellbeing underpins everything we do. We focus on practical and emotional support in the community and drive the industry for consistently high standards of performance and professionalism.

Linsey Jamieson
Case Manager

Based in: Coventry/West Midlands.

Expertise: Children and young adults, adults, brain injury, rehabilitation, education, mental health.

Case Manager (Sept 2016 – present)

Working at AKA Case Management Limited to provide a collaborative service that assesses, plans, implements, monitors and evaluates support options and services that meet the unique needs of a person who has suffered traumatic injury.

Examples of my previous cases include:

- I supported an adult client who was left with orthopaedic injuries and severe cognitive impairments due to brain injury, following an RTC. She also had pre-existing mental health difficulties, which were exacerbated by her injuries. I recruited a support worker and multi-disciplinary therapy team to support the client's rehabilitation. I supported the client to move to more suitable accommodation, oversaw the therapists' involvement and provided training and support for the support worker. This excellent team continues to support the client to make positive gains with her wellbeing, safety, communication and self-confidence. The claim has settled and the client is looking forward to planning a holiday and moving to a permanent home of her own.
- I supported a teenage client and his family through the process of obtaining an EHCP, finding a suitable vocational college course, liaising with the college to ensure appropriate support is in place and recruiting a buddy to support him with regular gym visits, weekend activities and developing his independence.
- I worked closely with the family of a child with complex needs, their financial deputy, solicitor and occupational therapist to find a suitable property, discuss and plan adaptations and support the family prior to, during and after the move. I engaged the services of an interpreter so that the family could be fully involved in all aspects of the process.

Prior to working in Case Management, I worked at National Star College in Cheltenham, a specialist residential college for young adults with complex disabilities.

Qualifications

BA Hons, Post-graduate certificate in Secondary Education.

Most Recent Related Training

Safeguarding training.

Seminar on fatigue management in relation to brain injury.